



HEALTH **SOURCE**

8.3 Release Notes

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Correspondence Reasons/Letters for Reproductive Health

Two new Correspondence reasons and letters have been added.

Authorize release of reproductive health records

Thank you for your medical records request for the patient above. The authorization that you provided does not authorize records that include or touch on care, referral and services related to one's reproductive health. Under a recently passed state law, reproductive health information must be authorized to be released. Our facility needs your permission to share any such details from your record. Your authorization did not check off that category. Please complete a new form and check off the box for Reproductive Health Care so that your request may be processed.

Subpoena - reproductive health records

We are in receipt of the attached subpoena. Upon review, we have determined that the authorization accompanying the subpoena does not explicitly authorize the disclosure of reproductive health care service records as required by state law. In order to, process the subpoena, please provide a completed authorization form for the release of medical records (which contains language explicitly authorizing the disclosure of reproductive health care records) that is signed by the individual who is the subject of the requested medical records or the individual's legal representative, as applicable.

Special Processing Reason for “Radiology Image Sharing”

A new reason has been added in the *Reason for Request, Special Processing* field dropdown for radiology images delivered electronically.

When processing Radiology images that are delivered electronically via Nuance Powershare, please select *Radiology Image Sharing* under Special Processing during the fulfilment process to ensure correct billing.

Also note that Image Sharing only applies to Radiology Images/Studies that are provided *electronically* – Radiology Images/Studies provided on a physical CD have not changed.

Please reach out to field support to confirm billing.

The new Radiology Image Sharing special processing reason is available for some Primary/Secondary Reasons for the following Major Classes:

- Attorney
- Insurance
- Government

- Patient
- Copy Service- Attorney
- Copy Service- Insurance

Below, the Special Processing field shows the new option.

*Primary Reason for Request: Attorney

*Secondary Reason for Request: Personal Injury (Plaintiff Attorney)

Special Processing:

- Radiology Image Sharing
- Select an Option -
- Radiology Digital Images on CD/DVD/Flash Drive
- Radiology Image Sharing**
- Itemized Billing
- Radiology Physical (Silver) Films
- Special Rate

Due Date: 02/13/2023

Termed/Inactive Site requests- Rep Messages

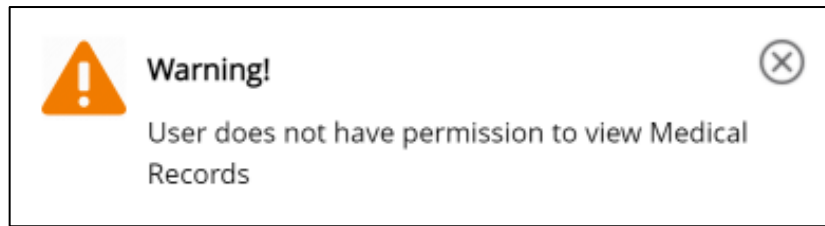
For Termed/Inactive Sites requests, the corresponding Rep Messages now display in the Event Notification screen. Also, the Rep Message icon (envelope) continues to display on the request screen.

Event Notifications 56

eRequest ID	Site ID	Received	Description	Next Steps
11352280	20080	01/11/2023 03:52 PM	Reason: CUST NUM DOESNT MATCH ADDRESS Comment: 8.2 delivered reque...	View Request
11352282	20080	01/11/2023 03:59 PM	Reason: CUST NUM DOESNT MATCH ADDRESS Comment: delivered req in 8.2 ...	View Request

Customer Service role change

The Customer Service Role has been modified to prevent the User from opening/viewing the Medical Record on requests. When the Medical Record icon is clicked in the left panel on the Request screen, a Warning message displays telling the User that he does not have permission to view the Medical Record. The Medical Record cannot be downloaded or printed. The message is below



User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End-User	Cancel Request	CSRs, Internal Management, and Group Admins are now able to cancel a Request from the Search screen instead of having to open the Request to cancel.	67044
End-User	Dashboard	Requests that have not been logged yet and therefore don't have a Requester Type yet are not included in the Search results Requests that don't have a Requester Type yet are now included in the Search results	66067
End-User	Pull List - Child	The parent Original Request Letter contains a duplicate of the first page. The Original Request Letter no longer contains an erroneous duplicate of the first page	66718
End-User	PAYI- Chase Upload	Chase file is not getting processed when the Service DOS exceeds >1000 characters	66269
Technical	Migrate to Cloud	Preparation for removing RSP dependency	67333
Technical	Migrate to Cloud	Preparation for using the Common Document Repository	66332 66348
Technical	Record Hub	<ol style="list-style-type: none"> 1. Invoice Batch Download - Create new API for RH Users to download a batch of Invoices for a date range. 2. Validate authorization token in the Batch Notification API for RH 	66452
Technical	Upload Request Letter	Create new API, Upload-RL-API, I to upload Request Letter and create Request by BOT account	67333
Technical	Digital Fulfillment Type Flag	Technical design change to trigger on MR attached using Document Services instead of fulfillment submission event	65153 66844